



Dear Riffelalp Guests

Your holiday is getting closer and we look forward to welcoming you to Riffelalp Resort which is located at 2222 m above sea level. Please let us know if we can assist you with your arrival. To ensure that you will have an enjoyable trip, we would like to give you some travel information:

To contact us,
please call ++41 (0)27 966 05 55
e-mail: reservation@riffelalp.com

Arriving by train in Zermatt (www.sbb.ch)

If you travel by train, please let us know when you will arrive in Zermatt so that our porter can meet you at the station.

You can send your luggage by train to Riffelalp Station, 3920 Zermatt. Please send us the receipts by e-mail or fax and with pleasure we will pick up your baggage.

<http://www.sbb.ch/en/station-services/services/luggage-and-flight-luggage.html>

Arriving in Täsch by car

If you travel by car you can drive as far as Täsch (5 km from Zermatt). For your convenience, we will reserve a space for you at our "Welcome Parking" garage (2nd parking garage on the left).

Address for your navigation device: WELCOME PARKING TÄSCH - KANTONSSTRASSE - CH 3929 TÄSCH

www.welcome-parking.com

Continue to Zermatt by taxi

If you wish, the "Welcome Parking" attendant will call a taxi to take you to Zermatt (approx. CHF 30 for up to 3 passengers, including luggage).

Continue to Zermatt by train

The "Welcome Parking" attendant will take you to the Täsch railway station (free of charge).

Another alternative is the "Matterhorn Terminal Täsch" parking lot with 2000 covered spaces next to the railway station.

During the day, shuttle trains leave every 20 minutes. Travel time to Zermatt is 12 minutes. Tickets may be purchased at the ticket counter in the terminal hall of the railway station.

Opening hours:

Monday to Thursday, Sunday and public holiday: from 7 am to 8 pm;

Friday and Saturday from 7 am to 10 pm

Please contact us as soon as you arrive in Täsch.

Arriving by taxi from one of the airports or by helicopter transfer

May we organize a private taxi transfer from one of the airports or a helicopter transfer for you? Please contact us!

Arrival in Zermatt and continuation to the Riffelalp



Our porter will meet you at the railway station or at the taxi stand in Zermatt. He will take care of your luggage, accompany you to the Gornergrat train and will have your ticket ready for you. Another porter will wait for you at the Riffelalp station. Continue on to the hotel by motor vehicle or enjoy an easy stroll (5 min.) through the magnificent pine forest.

Late arrival (after 7:24 pm)

The Gornergrat train departs every 24 minutes between 8:00 am and 4:24 pm. Please see a part of the schedule below. Riffelalp Resort offers an additional late train from Zermatt to Riffelalp at 11:30 pm. This is a private train and therefore no ticket is required.

If you miss the 7:24 pm train and you would like to have dinner in Zermatt, we will be pleased to reserve a table for you at one of the Seiler Hotels (as part of the “wine & dine” program) or we serve you a snack in our Restaurant Walliserkeller (until 11:00 pm) or at the Bar.

Part of the Gornergrat train schedule from/to Zermatt Village and Riffelalp Resort

Zermatt GGB	12.48	13.12	13.36	14.00	14.24	14.48	15.12	15.36	16.00	16.24	17.24	18.24	19.24	21.50	23.30	
Riffelalp	13.03	13.27	13.51	14.15	14.39	15.03	15.27	15.51	16.15	16.39	17.39	18.39	19.39	22.09	23.49	
Riffelalp	06.33	07.56	09.08	09.32	09.56	10.20	10.44	11.08	11.32	11.56	12.20	12.44	13.08	13.32	13.56	14.20
Zermatt GGB	06.48	08.15	09.27	09.51	10.15	10.39	11.03	11.27	11.51	12.15	12.39	13.03	13.27	13.51	14.15	14.39

Please note that there is no train running between 7.24pm and 9.50pm!

To make your journey as smooth as possible, please inform us of your travel schedule.

We wish you a pleasant journey and we look forward to seeing you soon!

Your Riffelalp Team