

**Dear guests of the Riffelalp
here you will find your arrival and departure information.**

PLEASE READ ME COMPLETELY !



Arriving in Täsch by car

If you travel by car you can drive as far as Täsch (5 km from Zermatt), as Zermatt is car-free. For your convenience, we can reserve a space for a fee at the "Welcome Parking" garage, which is the second garage on the left entering in Täsch.



Continue to Zermatt by taxi

If you wish, the attendant of the "Welcome Parking" will call a taxi to take you to Zermatt. The price is approximately CHF 30 (during the day) for up to 3 passengers, including luggage.

Continue to Zermatt by train

The "Welcome Parking" attendant will take you to Täsch railway station (free of charge). Shuttle trains leave every 20 minutes during the day. The journey takes about 12 minutes. Tickets can be purchased directly at the ticket counter in the terminal hall of the railway station in Täsch. Please let us know on the spot, which shuttle you are taking, so our porter in Zermatt will be at the station on time to welcome you.

As an alternative to the "Welcome Parking", there is also the Matterhorn Terminal next to Täsch station, with 2000 covered parking spaces.

Arriving in Zermatt by train

If you travel by train, please let us know your exact arrival time in Zermatt so that our porter can meet you at the station.

You can send your luggage by train to Riffelalp Station, 3920 Zermatt. Please send us the receipts by e-mail or fax and with pleasure we will pick up your baggage.



Arriving by taxi or by helicopter transfer

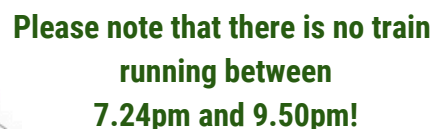
May we organize a private taxi transfer from one of the airports or a helicopter transfer for you? Please contact us.

Once you arrive at the train station or taxi stand in Zermatt, our porter will welcome you. He will take care of your luggage and accompany you to the Gornergratbahn. This service is free of charge for you. He will also be happy to provide you with tickets for the ride on the Gornergrat railway, which will be charged to your room bill.

Do you miss the 7.24 p.m. train and still want to have dinner? We will gladly reserve a table for you in the village or serve you a snack at the bar.

Please note that the Gornergratbahn is the only way to leave the Riffelalp Resort. The first connection is at 07:56, the next at 09:32. After that the trains run downhill every 24 minutes until 17:01!

We would like to point out that we cannot accept any liability for any damage to your luggage on arrival and departure. For logistical reasons, prior inspection of luggage is not possible. Should an incident nevertheless occur, the employee concerned will report it immediately and voluntarily. Your luggage will be transported by ski-doo/train and 2 taxis. Please choose your suitcase accordingly!



**TIMETABLE
GÖRNERGRAT
TRAIN**



To make your journey as smooth as possible, please inform us about your travel schedule.
We wish you a pleasant journey and we are looking forward to seeing you soon!
Your Riffelalp Team